



## **Safer and Stronger Communities Overview and Scrutiny Committee**

**Date** Monday 17 February 2020

**Time** 9.30 am

**Venue** Committee Room 2, County Hall, Durham

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### **Business**

#### **Part A**

**Items during which the Press and Public are welcome to attend.  
Members of the Public can ask questions with the Chairman's  
agreement.**

1. Apologies for Absence
2. Substitute Members
3. Minutes of the Meeting held on 9 January 2020 (Pages 3 - 16)
4. Declarations of Interest, if any
5. Any items from Co-opted Members or Interested Parties
6. Media Relations - Presentation by Media Relations Manager
7. Drug and Alcohol Recovery Service Update - Report of Director of Public Health, Adult and Health Services (Pages 17 - 30)
8. Counter Terrorism and Security Act 2015 - Prevent Update - Report of Corporate Director of Adult and Health Services (Pages 31 - 48)
9. Consumer Protection - Enforcement and Intervention Activity - Report of Corporate Director of Resources (Pages 49 - 66)
10. Police and Crime Panel - Report of Corporate Director of Resources (Pages 67 - 72)
11. Overview and Scrutiny Review Update - Verbal Update by Overview and Scrutiny Officer
12. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

**Helen Lynch**  
Head of Legal and Democratic Services

County Hall  
Durham  
7 February 2020

To: **The Members of the Safer and Stronger Communities Overview  
and Scrutiny Committee**

Councillor D Boyes (Chair)  
Councillor H Liddle (Vice-Chair)

Councillors B Avery, A Bainbridge, A Batey, J Charlton, R Crute, S Durham,  
D Hall, C Hampson, G Huntington, S Iveson, B Kellett, L Kennedy,  
J Maitland, E Mavin, J Stephenson, D Stoker, K Thompson, J Turnbull and  
C Wilson

**Co-opted Members:** Mr D Balls and Mr A J Cooke

**Co-opted Employees/Officers:** Chief Fire Officer S Errington and  
Chief Superintendent A Green

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**Contact: Amanda Stephenson Tel: 03000 269 712**

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## **DURHAM COUNTY COUNCIL**

### **SAFER AND STRONGER COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE**

At a Meeting of **Safer and Stronger Communities Overview and Scrutiny Committee** held in Committee Room 2, County Hall, Durham on **Thursday 9 January 2020 at 9.30 am**

**Present:**

**Councillor D Boyes (Chair)**

**Members of the Committee:**

Councillors B Avery, A Bainbridge, A Batey, R Crute, C Hampson, B Kellett, H Liddle, J Maitland, A Shield (substitute for J Charlton) and J Turnbull

**Co-opted Members:**

Mr D Balls and Mr A J Cooke

**Co-opted Employees/Officers:**

Chief Fire Officer S Errington and Chief Superintendent A Green

**Also Present:**

Councillors L Hovvels and L Maddison

#### **1 Apologies for Absence**

Apologies for absence were received from Councillors J Charlton, D Hall, G Huntington, S Iveson, E Mavin, J Stephenson, K Thompson and C Wilson.

#### **2 Substitute Members**

Councillor A Shield substituted for Councillor J Charlton.

#### **3 Minutes of the Meeting**

The minutes of the meeting held on 5 November 2019 were agreed as a correct record and signed by the Chair.

The Chair wished to pay tribute to Ron Hogg, Police, Crime and Victims' Commissioner for Durham who died in December 2019. Ron had previously attended the committee and had been very supportive to our work. The Chair added that during his time in office he had accomplished many achievements and would be a huge loss to County Durham.

The Overview and Scrutiny Officer confirmed that in relation to item 7, Anti-Social Behaviour would be an area to be considered within the Committee's future work programme.

The Overview and Scrutiny Officer advised the Committee that in relation to item 8 of the minutes, the 'Councillors guide to tackling modern slavery' had been circulated to members. He added that in respect to item 10 the Police, Crime and Victims Commissioners Quarterly Performance report had also been circulated.

#### **4 Declarations of Interest, if any**

Councillors Avery, Batey and Turnbull declared an interest in agenda item 7 as they were members of the County Durham and Darlington Fire and Rescue Authority.

#### **5 Any items from Co-opted Members or Interested Parties**

There were no items from Co-opted Members or Interested Parties.

#### **6 Media Relations**

The Overview and Scrutiny Officer referred members to the recent prominent articles and news stories relating to the remit of the Safer and Stronger Communities Overview and Scrutiny Committee.

Articles included "Operation Bellflower targets anti-social behaviour" that related to a multi-agency investigation that involved Durham Constabulary, County Durham and Darlington Fire and Rescue Service (CDDFRS) and Believe Housing into Anti-Social Behaviour and vehicle nuisance. The joint operation resulted in several arrests made for a range of alleged offences, vehicles seized that were stolen or suspected of being stolen, estate walkabouts and home fire safety checks being carried out by CDDFRS staff. The article was related to item 7 on the Committee's agenda that would be presented by the Chief Fire Officer, (CDDFRS).

The second article was "Durham and Cleveland police target drink and drug driving over Christmas" that related to the annual winter drink and drug driving campaign ran by the National Police Chief's Council on the lead up to Christmas. The campaign involved Officers from Cleveland and Durham Specialist Operations Unit and the Special Constabulary who carried out a massive screening of breath and drug tests at the roadside to catch dangerous drivers. The article was related to the Committee's work around road safety to reduce road casualties in County Durham and item 8 on the Committee's agenda that would be presented by the Strategic Manager, Adults and Health Services.

#### **Resolved**

That the presentation be noted.

## **7 County Durham & Darlington Fire and Rescue Authority Integrated Risk Management Plan (IRMP) Three Year Consultation**

The Chair introduced the Chief Fire Officer (CDDFRS) who was in attendance to provide the Committee with a presentation on the CDDFRS Integrated Risk Management Plan three-year consultation (for copy see file of minutes).

The Chief Fire Officer explained that producing an Integrated Risk Management Plan (IRMP) was a statutory duty of the Fire and Rescue Authority that looked at the key risks within the fire authority and how the authority dealt with them. This linked into the national framework that was published in 2012 which set out the Governments priorities and objectives for Fire and Rescue Authorities who must have regard to the framework whilst they carried out their duties. The IRMP collated information within Durham and Darlington that aimed to keep the areas safe.

Members were referred to information within the report relating to a consultation on the three-year IRMP and priority areas for 2020/21 and that the consultation period ended on the 6 March 2020. The views of the public, staff and members of the committee were required to ensure the IRMP considered how changes impacted on people within communities. The presentation highlighted activity within the fire authority with proposals within the consultation that were scheduled to be implemented over the next twelve months. The Chief Fire Officer noted that government funding had been cut in previous years and there was apprehension for the longer-term settlement for beyond 2020/21 for the authority that may affect changes in the future.

The Chief Fire Officer informed the committee that although national response standards were removed in 2004, CDDFRS had decided to keep retain these standards to ensure that issues during austerity were not masked. He highlighted that the fire authority was confident that the predictions made in relation to risk were on target and although targets looked like they had declined they were still being maintained comfortably. The Chief Fire Officer added that four out of six targets were met successfully but the Authority struggled with non-domestic fires and issues remained around arson especially in the Easington area. The Chief Fire Officer noted the Committee's work on arson and great work that had continued to reduce deliberate fires.

The Chief Fire Officer continued to demonstrate the hard work by the fire authority and gave an example of the fire stoppers initiative that had started as a trial within the Easington area but had now been rolled out to the North East and is based on crime stoppers model. He noted that work had been undertaken with the Phoenix project that educated young people on the dangers of arson. In addition, safe and wellbeing visits had been completed with fire crews visiting residents to advise them on a wide range of risks within the home.

The Chief Fire Officer acknowledged that this had impacted on other organisations like winter warm, smoking and alcoholism teams. He informed the Committee that 80% of visits had been targeted to people in high risk areas and those identified within vulnerable groups. The visits had been supported by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) as they had helped reduce domestic fires.

The Chief Fire Officer drew the committee's attention to information on the growing number of false alarms that the service was attending. The committee were advised on the definitions of false alarms. The Chief Fire Officer informed members that malicious false alarms had reduced significantly in the past 10 years but service was experiencing an increase in unwanted fire signals where automatic fire alarms had activated due to a mechanical or electrical fault or by false activation by non-fire conditions.

The Chief Fire Officer informed the Committee that the authority had commenced a trial to introduce a charging system for businesses for unwanted fire signals. The system allowed for two free unwanted fire signals but the third would warrant a charge. The Chief Fire Officer advised Members that businesses were sent a letter after both the first and second signals, advising them to changes and provided a warning of a potential charge if they had a third false alarm. He noted there had been a good response to the scheme from businesses who had engaged well with the fire authority. He advised that businesses were supported by the fire authority and guided on how to do things differently to prevent unwanted fire signals. He highlighted that this was not meant as a money-making scheme but as preventative measure to make businesses change the way they worked. He added that it was proposed that the scheme would become permanent from 1 April 2020.

The Chief Fire Officer concluded by notifying members of the committee that there were numerous ways to respond to the consultation via twitter, face book and consultation events. The Overview and Scrutiny Officer agreed to circulate information, dates and locations of the consultation events.

The Chair thanked the Chief Fire Officer (CDDFRS) for his presentation and asked members of the committee to provide comments on each of the questions that were contained in the consultation prior to a formal response being submitted from the Committee.

*Question 1: Do you have any comments or suggested amendments to our three-year Integrated Risk Management Plan (IRMP) document?*

The Committee Members supported the three-year IRMP and had no comments or suggested amendments to the plan.

*Question 2: Following our trial, do you support our proposal to implement the crewing arrangements at Durham and Spennymoor on a permanent basis from April 2020?*

*Question 3: Following our trial, do you support our proposal to implement the day crewing arrangements at Seaham and Newton Aycliffe on a permanent basis from April 2020?*

Councillor Liddle enquired with the additional appliance at Durham Station, what impact and level of savings had been achieved from the trial.

The Chief Fire Officer informed the committee that to implement option three there would be a £450,000 saving and resources were allocated based on risk and demand profiles. The inclusion of the Target Response Vehicle had a resource implication of £150,000 but was of high value and beneficial in that it responded to approximately 60% of calls from Durham Station and enabled the fire engine at the station to be available for life saving emergencies.

In response to Councillors Crute's question relating to what comments had been made from Trade Unions and the public in relation to operating option 3, the Chief Fire Officer informed the committee that there had been 52% support in favour of trialling option three but the Fire Brigade Union were opposed to any reductions in staff and appliances. He added that staff from Durham Fire Station had not liked the proposed option and following consideration of their feedback, led to a change of the additional vehicle at Durham Station.

Councillor Crute was concerned that if the model became permanent nothing could be altered if circumstances changed that could potentially put staff at risk.

The Chief Fire Officer stated that the IRMP was reviewed every year to ensure risks were managed appropriately. In addition, the service's Emergency Response review constantly monitored demand in line with risk and available funding. He noted that if there were any significant changes the plan was flexible to adapt to the new circumstances that were presented to ensure resources were in the right place at the right time. He notified the committee that over the last ten years there had been a steady state of incidents that occurred in the same places that ensured resources were allocated appropriately. The trial would be permanent but would be open to review if there was a change to risk and funding.

Councillor Shield asked if the IRMP linked into the County Durham Plan and whether it was considered when reviewing the IRMP.

The Chief Fire Officer notified the Committee that engagement took place with both the Council and Darlington Borough Council for the County Durham Plan and the Darlington Borough Local Plan were considered when reviewing the IRMP. The Fire Authority were informed of any new housing or business developments to ensure they were factored into response standards.

Councillor Maddison required to know how far the Fire Authority was consulted with when there were changes to the County Durham Plan or if it was amended and how that affected the IRMP.

The Chief Fire Officer informed the Committee that all developments within the County Plan at present were factored into the IRMP. He explained that the Fire Authority were only consulted if there were significant changes with the County Plan. He gave an example of if a new town was developed that had no fire station they would be heavily consulted with as it would influence response standards that would require urgent changes to take place in the IRMP but if a housing development reduced or expanded by ten houses they would not be expected to be consulted.

He noted that developments in certain areas would also constitute consultation. He gave the example of consultation being required if changes were made in areas with deprivation like Easington as this would be classed as a high-risk area but would not be required if changes were made in affluent areas like Consett. However, he highlighted that any slight changes made relating to business developments the Fire Authority would need to be consulted with due to the fire safety implications of the buildings.

The committee agreed unanimously to support the proposed trial to implement the crewing arrangements at Durham and Spennymoor and also at Seaham and Newton Aycliffe on a permanent basis from April 2020.

*Question 4: We have maintained our response standards based on our historical approach to responding to incidents. Do you support our approach to maintain these standards or do you think we should carry out a review?*

Mr Balls commented that he felt there was a risk that reviewing or reducing historical standards may make them easier to maintain.

Councillor Boyes explained that the Fire Authority had kept standards in the IRMP that were not required to and to maintain standards during a period of austerity was a challenge to ensure nothing was missed.

The Committee gave general support to the approach to maintain standards.

*Question 5: Given the increase in arson that we have experienced over the last few years do you support our intention to reallocate some resources into arson reduction initiatives?*

Councillor Shield noted that prevention should be the way forward with regard to arson. He added that young people should be engaged with as much as possible and highlighted the consequences and dangers of arson. Councillor Shield felt that the work should continue through existing mechanisms.

Councillor Boyes commented on work undertaken by the Committee on arson and reiterated Councillor Shield's comment and that the work undertaken by the service on activity including the Phoenix initiative was commendable and had reduced the number of arson incidents. He felt that it worked well and should continue.

The committee unanimously supported the intention to reallocate some resources into arson reduction initiatives.

*Question 6: Do you support our approach to continue to focus our safe and wellbeing visits on those people who are at greatest risk from fire?*

Councillor Liddle wanted to know what the response was to residents when home visits were carried out.

The Chief Fire Officer highlighted that statistics showed that the safe and wellbeing visits had reduced dwelling fires. In addition, the initiative and data collected from the home visits had been reviewed by the Safer and stronger Communities Overview and Scrutiny and an independent evaluation by Teesside University. He informed the committee recommendations from this work had been implemented and technology for crews on appliances for data could be collected electronically while they were at the property which was then shared with other agencies in prevention work.

Councillor Bainbridge asked if safe and wellbeing visits were undertaken by other Fire Authorities and if there were any comparisons.

The Chief Fire Officer explained that a vast amount of other Fire Authorities also carried out safe and wellbeing visits but it was envisaged that they would not be the same as Durham and Darlington. The approach in County Durham and Darlington was very comprehensive compared to other areas. The visits were an additional task staff performed on top of their day to day job.

Councillor Turnbull informed the group that he had previously observed home visits with the Fire Authority and commented on how open and honest residents were with Fire Officers. He felt the visits were vital and should be continued.

Councillor Boyes reiterated Councillor Turnbull's comments to the fantastic response from residents following the visits.

Mr Cooke informed the committee that he personally had experienced a home visit. Fire officers had installed two carbon monoxide alarms in his home and stressed that if he had any questions or problems to contact them. Mr Balls also confirmed that he had personally experienced a home visit and commented that most of the public were surprised that these visits and the equipment the fire service installed were free.

Councillor Liddle notified the committee that a members seminar had been held on wellbeing visits that illustrated how visits were carried out and how the questions were asked of residents. She said the seminar had been very beneficial and informative and that attendees had the opportunity to input into the design of the questionnaire and development of the model.

The Committee gave support to the approach to continue to focus the safe and wellbeing visits on those people who were the greatest risk of fire.

*Question 7: Following our trial, do you support our proposal to introduce a charging system for certain businesses when we attend multiple unwanted fire signals to their premises?*

Councillor Crute asked if this had been undertaken within other areas but raised concern to a risk that if a business was on a second warning for an unwanted fire signal, they may be apprehensive to call for a third time in fear of being charged.

The Chief Fire Officer confirmed that the scheme had already been successfully established in Northumberland and other authorities. He informed the committee that fire signals were made through automatic systems and not through a person pushing a button resulting in some unwanted fire signals being made due to faulty equipment. He felt the charging system supported businesses rather than it being a money-making scheme. He used Durham University as an example of an organisation who had numerous unwanted fire signals but the Fire Authority had worked with them to overcome the issue by adding a five-minute delay to the system to give a member of staff the time to do checks before an unwarranted signal could be processed.

The Chief Fire Officer confirmed that there were exemptions where delays to the system would not be beneficial like with Durham Cathedral which was a building of historical significance where any delay could be catastrophic. The Fire Authority had also worked with Frankland prison as another example of an organisation that had several unwanted fire signals. It was found that the prison had numerous systems that made unwanted fire signals. The Chief Fire Officer advised that through joint working the charge would only be enforced if there were three unwanted fire signals from just one system. He noted that there were concerns with some organisations in the private sector who had been informed they had faulty detector heads but chose not to change them as it would be too costly for them. He perceived that they could find themselves being charged.

Councillor Crute was assured that the charging was a positive system and was supportive of the proposal.

Councillor Maitland asked how the charging system would work to recover charges and did this approach act as a deterrent.

The Chief Fire Officer informed the committee that since the trial there had been £6,500 of income generated from the charging system. They had a good automatic financing system to get letters and invoices dispatched to businesses and that they had no refusals of payment.

Councillor Shield asked what enforcement action could be taken to address malicious false calls and whether the reports were referred to the police to investigate.

The Chief Fire Officer described the process when dealing with malicious fake calls to the fire service. He informed the committee that if the control room suspected that a call was malicious, more information on the incident would be requested and if it was not forthcoming the caller would be warned that the call was recorded and they had the facility to stun the mobile device. The Chief Fire Officer explained that this tended to solve the problem but some callers did use phone boxes. In these circumstances the location of the calls could be identified and the police were notified to monitor the area. He added, if there were areas that received high volumes of nuisance calls, briefing sessions would be held in local schools to educate children of the dangers in making malicious calls.

The committee were happy to support the proposal to introduce a charging system for certain businesses when they had attended multiple unwanted fire signals to their premises.

The Chief Fire Officer informed the committee that there would be consultation events held on the Integrated Risk Management Plan. The Overview and Scrutiny Officer agreed to circulate the dates and venues of the events to Members.

### **Resolved**

- (i) That the IRMP action plan and consultation be noted.
- (ii) That a formal response be sent to the Chief Fire Officer on behalf of the Committee.

## **8 Progress of Recommendations following the Overview and Scrutiny Review of Cybercrime**

With the Committee's agreement, the Chair changed the order of business for the agenda and the item on the review of Cybercrime was to be considered before the agenda item on the draft Safe Durham Partnership Plan 2020-25.

The Chair introduced the Cyber Prevent and Protect Supervisor, Durham Constabulary who was in attendance to give the Committee an update on the progress of recommendations following the Overview and Scrutiny Review of Cybercrime and activity of the Safe Durham Partnership Safer Cyber Group (for copy see file of minutes).

The Cyber Prevent and Protect Supervisor explained that tackling and preventing cyber enabled crime was a strategic priority within the draft Safe Durham Partnership Plan 2020-25. She noted that the key areas were to raise awareness of the general population about staying safe online, reducing the risk to the most vulnerable groups and building resilience of local businesses of the threat of cybercrime.

The Cyber Prevent and Protect Supervisor added that there were core deliverables within each of the areas of work that included partnership working with the Police, the Local Authority and Crime Stoppers UK would achieve the overall priority.

The Cyber Prevent and Protect Supervisor advised the committee that awareness of the general public was being raised by attendance of the Cyber Team at large scale annual events including the PCVC's Superheroes event at Shildon and Bikewise at Police HQ. She informed the committee that digital hygiene training had been delivered to all Durham Constabulary Staff and Officers and Front Counter staff had received cyber security knowledge to help advise members of the public if required. In addition, awareness sessions had been delivered to WI groups.

The Cyber Prevent and Protect Supervisor informed the Committee that presentations including the use of virtual reality headsets had been made at schools to staff, pupils and parents. The aim of these sessions was to not only protect young people against cybercrime but also to prevent them from becoming involved in cybercrime in the future. The Committee were informed that the use of VR headsets in the presentations had been a huge success to engage the children.

To help reduce the risk to vulnerable groups the Cyber Prevent and Protect Supervisor explained that a "Hack" video had been made in partnership with New College Durham to highlight dangers of cybercrime. The video had been shown to small groups initially to see whether it was fit for purpose before it being rolled out further. In addition, various campaigns had commenced including Fearless Crime Stoppers and Young Friends against Scams to reduce risk to vulnerable groups.

New College Durham had offered various courses around cyber security including degree and apprenticeship opportunities to help build resilience of local businesses to the threat of cybercrime. Various conferences had also been held around cybercrime to offer businesses advice and guidance. The Cyber Prevent and Protect Supervisor informed the committee that a Lego game had been devised and delivered to businesses and universities to show them consequences of their choices without causing them any harm.

The Chair thanked the Cyber Prevent and Protect Supervisor, Durham Constabulary for her presentation and asked members of the committee for any questions or comments.

Mr Cooke asked whether Cybercrime covered scams or cold callers as he had been subject to many cold calls over numerous months and wondered if anything could be done about them.

The Cyber Prevent and Protect Supervisor, Durham Constabulary informed the Committee that her team only dealt with cybercrime and Friends against scams dealt with scams but neither team dealt with cold callers.

Councillor Crute asked how the 'Hack' video would be disseminated to schools.

The Cyber Prevent and Protect Supervisor, Durham Constabulary said that consideration would be given to a further launch event that may be held to promote the video before it was rolled out and disseminated to schools as a training aid.

The Strategic Manager - Partnerships, Adults and Health Services added that New college were open to do other projects in the future.

Councillor Turnbull informed the Committee that he had attended a breakfast seminar relating to Cybercrime. Private organisations and businesses had been invited and he commented that this was a positive initiative to raise awareness to how vulnerable they had appeared to be in relation to the dangers of cybercrime.

Councillor Boyes also cited an example of an organisation he had involvement with who nearly signed off an order for a significant amount of money until they realised it was a scam.

The Overview and Scrutiny Officer asked the Committee to consider the presentation within the context of Appendix 2 of the report that provided an update on progress of recommendations from the Committee's previous review. The Overview and Scrutiny Officer informed members that the "Hack" video was an outcome of recommendation F within appendix 2. The Committee were advised that this was the second update on recommendations and were asked to confirm that they were happy to sign off the review of the recommendations as they were either completed or delivered as ongoing activity.

### **Resolved**

- (i) That the report and presentation be noted.
- (ii) That the review of the report recommendations be noted as completed.

## **9 Draft Safe Durham Partnership Plan 2020-25**

The Chair introduced the Strategic Manager - Partnerships, Adults and Health Services who was in attendance to give a presentation on the draft Safe Durham Partnership Plan 2020-25 (for copy see file of minutes).

The Strategic Manager - Partnerships, Adults and Health Services informed the Committee that David Orford who had been the Chair of the Safe Durham Partnership for the last three years and had led on the Plan would be replaced by Temporary Assistant Chief Fire Officer Keith Wanley from January 2020. She explained that the vision 2035 for the next 15 years had now been signed off.

The Strategic Manager - Partnerships, Adults and Health Services confirmed that the Safe Durham Partnership Plan 2016-19 had now ended ensuing the new draft plan 2020-25 being produced. She added that the new plan had been based on evidence that had been collected and collated to create the vision to ensure 'a county where every adult and child will feel and be safe'.

To help enable delivery of the vision, the Strategic Manager - Partnerships, Adults and Health Services noted that six draft strategic priorities had been agreed that also linked into the Police, Crime and Victims Commissioner's Plan.

The priorities were:

- Promote being safe and feeling safe in your community
- Support victims and protect vulnerable people from harm
- Prevent: Counter Terrorism, Radicalisation and Violent Extremism
- Reduce reoffending
- Alcohol and substance misuse reduction
- Tackle and prevent cyber enabled crime

The Strategic Manager - Partnerships, Adults and Health Services informed the committee that each strategic priority had a group to take it forward and monitor performance. She highlighted that the draft Safe Durham Plan was online and out for consultation from 17 December 2019 until 14 February 2020 to see whether people agreed with each of the strategic priorities, whether there were any gaps and if people had any comments about the plan.

The Chair thanked the Strategic Manager - Partnerships, Adults and Health Services for her presentation and asked members of the committee for any questions or comments.

Councillor Boyes was concerned that road safety was not included in the strategic priorities within the Safe Durham Partnership Plan for 2020-25. He wanted to know if this was a deliberate omission.

The Strategic Manager - Partnerships, Adults and Health Services explained that although road safety was not set out in the strategic priorities of the draft plan, it was felt it would require regular updates and a report would be presented to the Partnership on an annual basis.

Councillor Boyes thought it was a major priority that should be included in the plan as work was still ongoing within this area to reduce casualties. The Chief Fire Officer (CDDFRS) reiterated how important road safety was as a performance report within the Committee's agenda illustrated that there was a significant increase in the number of people killed or seriously injured in road traffic collisions within County Durham.

In addition, Councillor Avery commented that he agreed that road safety should be included within the strategic priorities that the Safe Durham Partnership plan should focus on.

Councillor Maddison raised concern with reporting procedures and available data of recorded road traffic collisions. Cllr Maddison explained that at a recent Highways meeting it had been highlighted that there were issues caused on minor roads with speeding but when trying to produce statistics Highways did not have access to data on all accidents.

Councillor Liddle explained that a Safer and Stronger Communities Overview and Scrutiny working group had been established to investigate road safety and ways to reduce the number of casualties in County Durham. This involved exploring approaches to collect and collate data from various sources including data from insurance claims. She added support that road safety be included in the plan as a priority.

Councillor Boyes noted that in view of the comments made by several members, the committee felt that road safety should be included as an objective within the new Safe Durham Partnership Plan.

He felt that, whilst water safety was an important issue, the work that partners had done to mitigate the risks in this area had thankfully helped to reduce the number of deaths and near misses and this could be excluded as a priority within the draft plan.

The Chief Superintendent, Durham Constabulary provided clarification and advised the Committee that as a rule all road collisions whether major or minor should be reported to the police but did not record or investigate incidents that were classed as a damage only incident.

The Overview and Scrutiny Officer advised Members that a response containing comments on the draft Safe Durham Partnership Plan would be sent to the Strategic Manager, Adults and Health Services for consideration.

#### **Resolved**

- (i) That the Safe Durham Partnership Plan be noted.
- (ii) That a formal response be sent to the Strategic Manager Adults and Health Services on behalf of the Committee.

### **10 Quarter Two 2019/20 Performance Management Report**

The Committee considered the Quarter Two 2019/20 Performance Management Report (for copy see file of minutes).

#### **Resolved**

That the report be noted.

### **11 Overview and Scrutiny Review Activity Update**

The Overview and Scrutiny Officer gave a verbal update in relation to the review activities of the Committee. He advised that work was ongoing to develop a draft road safety strategy and details on future activity would be circulated to members.

#### **Resolved**

That the verbal update be noted.

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**Safer and Stronger Communities  
Overview and Scrutiny Committee**

**17 February 2020**

**Drug and Alcohol Recovery Service  
Update**



**Report of Amanda Healy, Director of Public Health, Adult and Health Services**

**Councillor Lucy Hovvels, Cabinet Portfolio Holder for Adult and Health Services**

**Electoral division(s) affected:**

Countywide

**Purpose of the Report**

- 1 The report will provide Members of the Committee with an update on the County Durham Drug and Alcohol Service (DARS) delivery since the last update report in January 2019.

**Executive summary**

- 2 The remodel of the Drug and Alcohol Service took place in September 2017, in order to support the requirement of £1.3m savings from the budget. This also provided an opportunity to review best practice and re-design the service specification.
- 3 The County Durham Drug and Alcohol Recovery Service provided by Humankind, became fully mobilised in June 2018. A new service model was implemented in February 2018 which reduced the number of recovery centre buildings while increasing the outreach provision across the county.
- 4 The new model transitioned services into a community outreach model. This provides a new approach to increasing the accessibility of high quality of drug and alcohol services into the local community setting.
- 5 In the 18 months following this the new delivery model has been embed well; outreach provision has been established and the new integrated pathways have been achieved. Excellent relationships with

partners have been forged and innovative ways of working have been developed.

- 6 The service's performance around successful completions are in line with national averages and numbers in service have remained consistent throughout the year.
- 7 A Care Quality Commission (CQC) inspection was carried out in October 2018 after an initial 6-months of service delivery.
- 8 The overall inspection was rated as Requires Improvement. Subsequently an action plan has been designed and implemented; this has been approved by CQC and further inspection is expected in March 2020.
- 9 The recommendations of the health needs assessment of long-term opiate users conducted in 2018 have been further developed and embed this year. The work included projects around bespoke women's services, Primary Care, dual diagnosis and options for heroin assisted treatment (HAT).

### **Recommendation**

- 10 To review the information contained in the report

## Background

- 11 Public Health have a legal duty to commission an accessible drug and alcohol treatment and recovery system to treat both alcohol and drug dependence and to reduce harm.
- 12 The DARS performance is reported to the quarterly Alcohol and Drug Harm Reduction Group which is overseen by Safe Durham Partnership.
- 13 The provision of effective substance misuse services in County Durham makes a significant contribution to tackling health inequalities, increasing life expectancy, improving the health and well-being of families and reducing crime and disorder in our local communities.
- 14 The remodel of the Drug and Alcohol Service took place in September 2017, in order to support the requirement of £1.3m savings from the budget. This also provided an opportunity to review best practice and re-design the service specification
- 15 The current contract was awarded on a 2 years +1 +1 arrangement in February 2018. The option to utilise the plus 1 option was granted in 2019; putting the current provider in place until February 2021.
- 16 The new model involved the decommissioning of 3 recovery centres; replaced with increased community outreach provision in order to retain front line delivery. Humankind have completed the decommissioning of the Recovery Centres in Thames House, Newton Aycliffe and Church Street in Seaham with no significant attrition rates from service users.
- 17 Service support continues to be managed through the main recovery centre sites within Peterlee and Bishop Auckland.
- 18 A community satellite offer for service users in the East and South of the County has also been implemented with local sessions in the Pioneering Care Partnership in Newton Aycliffe, Seaham Primary Care Centre and Seaham Job Centre.
- 19 North Durham retains a staff base in the Durham Recovery Centre, Whinney Hill. The re-configured use of Eden House in Consett compliments provision in Stanley Medical Centre as satellite clinic venues.
- 20 Key priorities for the new specification have been achieved. These include:
  - Providing outreach support – for the workforce to become more mobile, taking services “out” to clients to extend the service reach. This has increase referrals and helped to reduce social isolation, especially in alcohol clients.

- Better Integration – for the drug and alcohol service has become more “outward” focused, working in partnership with other partners to achieve common goals.
- Improved pathways - This includes a number of key pathways for criminal justice, primary care, mental health and the social care provision for children, young people and families and the hospital setting.
- Families have been placed at the heart of the service contributing to break the cycle of intergenerational substance misuse.
- The prevention and early intervention agenda has been reinvigorated by the HOPE team, with the drug and alcohol agenda now integrated into wider health, wellbeing and social care interventions.

21 A Health Needs Assessment (HNA) of long-term opiate clients was carried out by public health during 2017/18 after the requirement for such a document was highlighted by County Durham Council Cabinet in September 2017.

22 A CQC inspection of the DARS took place in October 2018, four months following the implementation of the new service delivery model. The CQC ranked the service ‘as requiring improvement.’

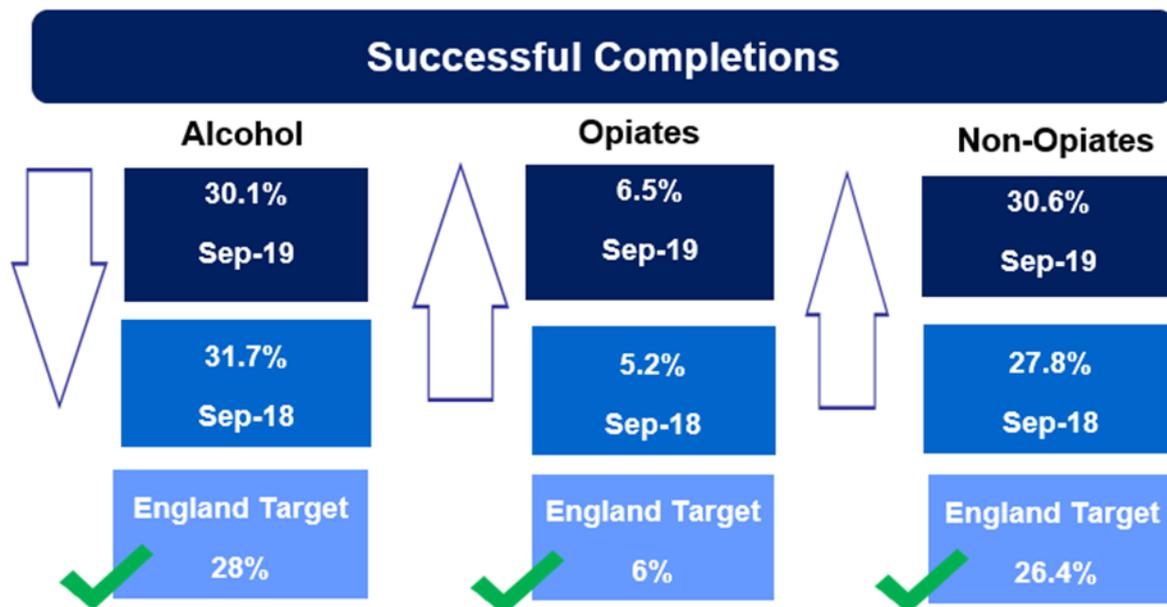
### Performance Outcomes

23 There were 3035 clients accessing support from the Drug and Alcohol Recovery Service at the end of Quarter 2 2019/20. The numbers in service have remained broadly consistent over the course of the new contract. See table below for a monthly breakdown.

**Table 1. Numbers in treatment for DARS (July-September 2019)**

Numbers in Treatment Q2 2019/20				
Durham	July 19	Aug 19	Sep 19	DoT on last month
<b>Opiates</b>	NDTMS monthly data is not published for the month of July	1472	1485	↑
<b>Non-opiates</b>		420	440	↑
<b>Alcohol</b>		1087	1110	↑

- 24 The performance of the service is in line with successful completion national averages for alcohol, opiates and non-opiate clients, at the end of Quarter 2 2019 (July - September).
- 25 The infographic below for details this; along with information on the percentage of successful completions at this point last year. Opiate and non-opiates successful completions are up but alcohol completions are down by 1.6%.



### Outreach Provision

- 26 As stipulated in the service specification outreach facilities have been identified and developed in the first year of service delivery. There are over 40 outreach venues across the county providing co-location for recovery workers and prescribers. Appendix 2 details these.
- 27 Increased outreach provision has provided an increase of targeted support into areas of high need where previous provision did not engage directly including Chester-Le-Street, Stanley, Spennymoor and Barnard Castle.
- 28 Outreach facilities have been well attended and are extremely valued by service users and partners.

### Integrated Pathways

#### Criminal Justice

- 29 Humankind have established a specific criminal justice team within the DARS which has developed referral pathways and ensured joint support for clients.

- 30 This team has excellent links with the Integrated Offender Management team, Vulnerability Intervention Pathway (VIP) service, prison estates and the National Probation Service; specific criminal justice recovery workers have provided consistency and specialist skills.
- 31 The team also maintain connectivity with the Checkpoint scheme, delivered by Durham Constabulary and ensure the criminal justice recovery workers link with offenders identified through the Checkpoint scheme and encourage referrals into the DARS.
- 32 There have been 121 clients supported by the criminal justice team at the end of Q2 2019/20. This is a huge increase on the same period last year when the number was 35. This demonstrates the work over the last year to embed pathways by Humankind.

### **Children, Young People and Families**

- 33 Humankind provide a dedicated Children, Young People and Families team which provide a range of bespoke interventions designed to engage the service user and their wider family and carers.
- 34 They also work in partnership jointly delivering comprehensive pathways to address multiple vulnerabilities and risk management for those families in need with many partners including the police, children and adult social care.
- 35 There are recovery workers based within the Youth Justice Service to ensure provision of integrated drug and alcohol service by supporting engagement into service and forge working relationships.
- 36 The service has a single point of contact (SPOC) within the multi-agency safeguarding hub (MASH) to ensure safeguarding of children is of the utmost priority.
- 37 A Think Family Lead Practitioner role has also been introduced to work across the service to implement and deliver Think Family Interventions alongside embedding joint working with wider Think Family partners.
- 38 The numbers of children in treatment has remained fairly static over the course of the contract. There were 311 children having accessed the recovery service at the end of Quarter 2 2019/20.

### **Hospital Setting**

- 39 Humankind have made some developments in partnership with the hospitals; University Hospital North Durham (UHND) and Lanchester Road Hospital which has proved challenging in the past. This has resulted in recovery workers gaining access to hepatology, maternity and paediatric wards to engage patients in treatment.

- 40 It has been evidenced that this is an ideal point in time to engage clients; when they are contemplating behaviour change most seriously. To date this has resulted in 100 referrals to DARS.
- 41 This work is on going with DARS hoping to access a greater number of wards and clinics. Information sharing agreements and patient confidentiality have taken time to agree but this work is set to develop further.
- 42 Links have been made with the Clinical Commissioning Group (CCG) to scope the potential opportunity for an Alcohol Care Team (ACT) based in UHND. This team would engage and support patients into treatment and recovery within the hospital setting.
- 43 Further work is planned to contribute to both planned and unplanned hospital discharge by working in partnership with Housing Solutions, County Durham and Darlington Foundation Trust (CDDFT) and Tees Esk and Wear Valley Foundation Trust (TEWV).

### **Primary Care**

- 44 The HNA identified high levels of opioid based pain relief medication (gabapentinoids) prescribed within primary care locally. The increase in substance misuse related deaths nationally and locally has seen a rise in the number of deaths associated with gabapentinoids. This closely correlates with a substantial increase in prescribing of pregabalin and gabapentin.
- 45 Evidence for the misuse of and dependence on supra-therapeutic doses of gabapentinoids has been accumulating, particularly in people who misuse opioids and in the prison population.
- 46 Key local guidance has been developed and communicated to pharmacies and GPs in response to this to reduce the chances of prescription drugs being diverted.
- 47 In addition to this for patients who are already engaged with substance misuse services contact is always made with the Drug and Alcohol Recovery Service prior to commencement of other medicines. Regular contact is maintained with the service to agree common recovery goals
- 48 The HNA identified that many clients do not engage with GP's enough to assess support for their general physical health and long-term medical conditions. A new approach is now being explored which would entail an outreach service delivering flu vaccinations and a respiratory clinic with long term opiate clients.
- 49 This area of work would provide an opportunity to begin to understand the interface of long-term opiate clients and primary care. This would enhance current primary care practice, using respiratory health as an initiator for a new programme of support, which could be extended to include other long-term conditions.

- 50 The provision would include a respiratory screening service, brief information and advice including signposting to stop smoking services and referral to the respiratory clinic if appropriate. This model is being piloted in Newcastle and has seen 100% of service users screened receive a respiratory disease diagnosis and a high engagement in the service from drug and alcohol clients.
- 51 This model has been presented to the Respiratory Clinical Advisory Group in County Durham and they are keen to progress. There have been personal changes that have resulted in this being delayed; the respiratory consultant retired towards the end of last year.
- 52 The DARS is assessing clients, collating baseline information and signposting to appropriate services where appropriate.

### **Mental Health (Dual Diagnosis)**

- 53 There is currently an established working group in relation to 'dual diagnosis' clients. This consists of TEWV, social care, Humankind and public health.
- 54 The group's purpose is to give strategic oversight of dual diagnosis policies and pathways to ensure all parties are aware of each other's roles and responsibilities.
- 55 This in turn ensures the most vulnerable clients are supported in a way which is individual to them. Specific working protocols are in the process of being developed but all agencies working together on this as a priority is extremely encouraging
- 56 The group held a Dual Diagnosis workshop in January 2020 to initiate the development of a support guide to ensure all services know how clients and when clients can access to support from partner agencies.
- 57 A follow-up event will be held in 6 months' time to review progress.
- 58 Work with Housing Solutions has resulted in the provision of a Rough Sleeper Outreach Worker based in the DARS. This post has made a significant contribution to engaging with the cohort of people sleeping in the streets in Durham City.

### **Harm Reduction Work**

- 59 Following reviews of deaths at the quarterly Substance Misuse Related Death Group (SMRD) meetings examples of learning to prevent further deaths include identifying the need for increased naloxone provision and links to the suicide prevention agenda.
- 60 Naloxone is an emergency antidote to opioid overdose. In the event of a suspected opioid overdose naloxone can temporarily reverse the life-threatening effects of an overdose of opioids. Naloxone itself has no psychoactive properties and so has no intoxicating effects or misuse potential.

- 61 County Durham DARS are now providing kits to vulnerable service users, those accessing needle exchange services and family and carers of high-risk individuals.
- 62 The service is also providing training and naloxone kits to partners such as supported housing, Durham Emergency Accommodation and Durham Constabulary.
- 63 The Police Crime and Victims Commissioners Office have brokered a project to enable police officers in custody suites and members of the Integrated Offender Management Unit to administer naloxone.
- 64 There are plans to implement provision within pharmacies and to extend the reach in Durham Constabulary for take home naloxone to vulnerable individuals on release from custody suites. As well as a pilot project for first response officers to carry naloxone to administer in an emergency all due to commence in April 2020.
- 65 The local suicide prevention co-ordinator is now a valued member of the SMRD group as it was identified important to consider suicide alongside SMRD deaths. This is due to some deaths being difficult to categorise as a suicide or an accidental overdose.
- 66 This partnership ensures a whole picture is provided to both parties as well as intelligence from the local suicide real time data surveillance system helping to inform the group on any shared learning that can inform prevention for the future.
- 67 A regional piece of sector led improvement (SLI) work has begun on drug related deaths. This includes a self-assessment process and peer review to support shared learning across the region.
- 68 A substance misuse outreach worker is now in post in the DARS to support the engagement of homeless individuals into treatment and recovery support. This bespoke targeted work has engaged 4 very hard to reach clients to date.
- 69 A cost-benefit analysis of Heroin Assisted Treatment (HAT) has also been carried out in 2019 which concluded that for 50 clients the cost would be upwards of £1.3 million. This is three times more than the existing methadone treatment and has been recognised as not being cost effective.

## **Conclusion**

- 70 The DARS service is now fully embedded and has made excellent progress on the new aspects of the service model: outreach and integrated pathways.
- 71 The CQC inspection response action plan is in place and approved; reinspection will take place in March 2020.

- 72 The recommendations of the Health Needs Assessment of long-term opiate users conducted in 2018 have been further developed and embed this year. This includes projects around bespoke women's services, respiratory health and dual diagnosis.
- 73 The service's performance around successful completions are in line with national averages and numbers in service have remained consistent throughout the year.

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**Contact:** Jane Sunter

Tel: 03000 266897

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## **Appendix 1: Implications**

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### **Legal Implications**

The Drug and Alcohol Recovery Service has been procured through Durham County Council due process.

### **Finance**

The contract value was allocated to Drug and Alcohol Recovery services will remain constant until 2020/2021

### **Consultation**

A full consultation process was undertaken about the need of the new service to be procured in 2017/18

### **Equality and Diversity / Public Sector Equality Duty**

Equality and diversity have been fully considered in terms of access into services and policies to support the implementation of the contract and service.

### **Human Rights**

No infringement of human right has been identified.

### **Crime and Disorder**

Drug and Alcohol Recovery Services will impact on reducing levels for crime and Disorder in our local communities.

### **Staffing**

A full process of staff TUPE has been undertaken as part of the service transition.

### **Accommodation**

There have been 3 Recovery Centres retained as staff bases in Durham city, Peterlee and Bishop Auckland. Community satellite venues have been sourced and developed to extend the access and reach to service users based within local areas.

### **Risk**

The maintenance of the provision of high quality drug and alcohol recovery services remains a key priority for the Council, but a reduced funding allocation could increase the risk of reducing the numbers in recovery outcomes.

### **Procurement**

The drug and Alcohol Recovery Service contract has been extended by 1 year to February 2021, with a possible extension of a further year into 2021/22.

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**Appendix 2**

<b>COMMUNITY VENUES</b>	<b>C&amp;YP VENUES AND EDUCATION SETTINGS</b>
<p>Blackhall Medical Practice            CAB Peterlee            Consett Recovery Centre            Durham University Counselling Department            Glenroid House Consett            HOPE (Peterlee and Seaham)            Horden Community Centre            Horden GP Practice            Job Centre Plus Consett            Job Centre Peterlee            Job Centre Seaham            Lanchester Road Hospital            Merrick House, Easington            Murton Medical Practice            North Road Church Durham - Durham in Recovery joint working            Pelton Fell Community Centre            Peterlee church- Durham in Recovery joint working            Peterlee Probation            Pioneering Care Partnership, Newton Aycliffe            Primary Care Centre Seaham            Richardson Hospital, Barnard Castle            Salvation Army, Consett            Seaham Health Centre            Spennymoor job centre (as required)            Stanley Health Centre            The Fells at Plawsworth            University Hospital North Durham            West Park Hospital Darlington            Wheatley Hill Medical Practice</p>	<p>Bishop Auckland College            Bishop Barrington            Box Clever            Durham Federation            Durham Johnson School            East Durham College            Endeavour EDC            Framwellgate School            King James            Laurel Avenue Children's Centre            New College Durham            North Durham Academy            Parkview School            South Durham Training            Woodham</p>

Most GP surgeries also allow us to use their premises to see clients registered with them, and this is generally done on an ad hoc basis

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**Safer and Stronger Communities  
Overview and Scrutiny Committee**

**17th February 2020**

**Counter Terrorism & Security Act 2015  
– Prevent Update**



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**Report of Jane Robinson, Corporate Director of Adult and Health Services**

**Electoral division(s) affected:**

Countywide

**Purpose of the Report**

- 1 The purpose of this report is to present the Safer Stronger Communities Overview and Scrutiny Committee with an annual update of the partnerships progress in meeting the statutory duties contained within the Counter Terrorism and Security Act 2015 and an update on partnership working.

**Executive summary**

- 2 There is a statutory responsibility to have “due regard to the need to prevent people from being drawn into terrorism”. This report provides an update on the latest government strategy and guidance alongside highlighted areas of Prevent activity directly linked to Durham County Council and the Safe Durham Partnership.

**Recommendation(s)**

- 3 The Safer Stronger Communities Overview and Scrutiny Committee is recommended to:
  - (a) Note the contents of this report and presentation

## **Background**

- 4 Regular updates have been provided to the Safer Stronger Communities Overview and Scrutiny Committee since new statutory duties were placed on local authorities in 2015 in relation to Prevent.
- 5 Reports have outlined the UK Counter Terrorism Strategy (Contest) and its objectives, which are:
  - (a) Pursue - To stop terrorist attacks (the remit of the police and security services)
  - (b) Prevent - To stop people becoming or supporting violent extremists
  - (c) Prepare - Where we cannot stop an attack, to mitigate its impact
  - (d) Protect - To strengthen our overall protection against terrorist attacks
- 6 The Counter Terrorism and Security Act 2015 placed Prevent on a statutory footing and requires all specified authorities to have “due regard to the need to prevent people from being drawn into terrorism”. Local Authorities and their partners therefore have a core role to play in countering terrorism at a local level and helping to safeguard individuals at risk of radicalisation.
- 7 The current threat level for the UK has reduced from Severe to Substantial as of November 2019 meaning that an attack is likely.
- 8 The three Prevent objectives as in the revised Prevent Guidance (June 2018 as required in Section 26 of the Counter Terrorism and Security Act 2015) are:
  - (a) Tackle the causes of radicalisation and respond to the ideological challenge of terrorism.
  - (b) Safeguard and support those most at risk of radicalisation through early intervention, identifying them and offering support.
  - (c) Enable those who have already engaged in terrorism to disengage and rehabilitate.

## **Presentation content**

- 9 The presentation will highlight what is happening around Prevent at a National, Regional and Local level and will cover the following areas.

10 National:

- Online Harms Whitepaper factsheet
- Counter-Terrorism and Border Security Act 2019
- Prevent and Channel Reviews

11 Regional:

- Regional Members/Officers Prevent Forum

12 Local:

- Local Counter Terrorism Champions (LCTC's)
- Counter Terrorism Local Profile (CTLP) – Not protectively marked
- Awareness raising of Prevent
- Home Office Self Assessment
- Community Cohesion Toolkit
- Brexit
- Prevent referrals

**Background papers**

- Counter-terrorism strategy (CONTEST) 2018
- Prevent duty toolkit for local authorities and partner agencies 2018

**Author**

Andrea Petty      Tel: 03000 267312

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## **Appendix 1: Implications**

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### **Legal Implications**

The Counter Terrorism and Security Act 2015 places Prevent on a statutory footing and requires Durham County Council to have “due regard to the need to prevent people from being drawn into terrorism”.

### **Finance**

DCC is placed within a non-priority area and receives no additional funding to perform this duty.

### **Consultation**

Not applicable

### **Equality and Diversity / Public Sector Equality Duty**

A Policy Equality Statement has been prepared by the Home Office. It has been assessed that the policy is compliant, where relevant, with Section 149 of the Equality Act, and that due regard has been made to the need to: eliminate unlawful discrimination; advance equality of opportunity; and foster good relations.

### **Climate Change**

None

### **Human Rights**

No adverse implications.

### **Crime and Disorder**

Counter Terrorism is a strategic objective of the Safe Durham Partnership and therefore, crime and disorder is the main focus of the report.

### **Staffing**

The local authority has provided training for practitioners to become familiar with the new statutory requirements in terms of recognising and referring those vulnerable to radicalisation. It has also set up single points of contact for a multi-agency Chanel Panel.

### **Accommodation**

No adverse implications.

### **Risk**

No adverse implications.

### **Procurement**

Corporate Procurement has been briefed on the implications of the duty.

Safer and Stronger Communities Overview and Scrutiny Committee  
17<sup>th</sup> February 2020

# **Prevent – Counter Terrorism and Security Act 2015**

Detective Inspector Melvin Sutherland  
Durham Constabulary

Safe Durham  
Partnership

# CONTEST

- Pursue** - To stop terrorist attacks (the remit of the police and security services)
- Prevent** - To stop people becoming or supporting violent extremists
- Prepare** - Where we cannot stop an attack, to mitigate its impact
- Protect** - To strengthen our overall protection against terrorist attacks

Safe Durham  
Partnership

# Terrorism threat level

- The current threat level for the UK has reduced from Severe to Substantial as of November 2019 meaning that an attack is likely.
- Now takes into account domestic threat as well as International threat.

Safe Durham  
Partnership

# National

- **Online Harms Whitepaper factsheet**
- **Counter-Terrorism and Border Security Act 2019**
- **Prevent and Channel Reviews**

Safe Durham  
Partnership

# Regional

- **Regional Members/Officers Prevent Forum**

- Support from Local Government Association/Home Office

Key points discussed were:

- Learning from Manchester Area Bombing
- Good Practice from across the region: including Far Right protest activity
- Signs and symbols
- Threat level

Safe Durham  
Partnership

# Local

- **Local Counter Terrorism Champions (LCTC's)**
- **Counter Terrorism Local Profile (CTLP) – not protectively marked**

Safe Durham  
Partnership

# • **Awareness raising of Prevent**

- Small Steps – former right wing member attended full council/partners, DCC staff
- WRAP training
- School Safeguarding Leads
- Safeguarding Week
- Counter terrorism local champions
- Prevent E-learning – 490 staff so far in 2019/20
- Newsletters Etc

Safe Durham  
Partnership

- **Home Office Self Assessment**
  - 10 benchmarking Standards
  - Monitored by the Silver Contest Board
  - Informs the Prevent Partnership Plan

Safe Durham  
Partnership

# • **Community Cohesion Toolkit**

- Will ensure that as a partnership, we will be able to monitor any rise in community tensions.
- Close links with AAPs and LMAPs.
- Take appropriate action to prevent any escalation.

Safe Durham  
Partnership

- **Brexit**

- Monitoring of local issues
- A significant increase threats to MP's
- Some Right Wing political tendencies.

# • Prevent Referrals

## 2019

- 65 Prevent referrals to Durham Constabulary during 2019.
- 55 of these were in County Durham.
- 45 of the 65 were under 18 and 63 were male.
- 12 referrals to Channel for County Durham – majority young people

# Ideology

**2018**

Ideology	
Far/Extreme Right	18
Other	23
No CT/DE ideology	14
	55

**2019**

Ideology	
Far/Extreme Right	36
Other	18
No CT/DE ideology	6
Islamist	5
	65

Safe Durham  
Partnership

# Key Contacts

- Lee Alexander – Channel Panel Chair
- Andrea Petty – DCC Prevent Lead
- Insp Audra Fawcett – Special Branch

Safe Durham  
Partnership

# Questions?

Safe Durham  
Partnership

**Safer and Stronger Communities  
Overview and Scrutiny Committee**

**17 February 2020**



**Consumer Protection - Enforcement and  
Intervention Activity**

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**Report of John Hewitt, Corporate Director of Resources**

**Electoral division(s) affected:**

Countywide

**Purpose of the Report**

- 1 To provide the Safer and Stronger Communities Overview and Scrutiny Committee with background information in advance of a presentation on enforcement and intervention activity by the Council's Consumer Protection Service.

**Executive summary**

- 2 The presentation attached in appendix 2 will aim to provide Members with an overview for comment on activities of the Business Compliance, Special Investigations, Licensing Enforcement and administration and Intelligence and Information teams within the Consumer Protection Service.

**Recommendation**

- 3 Members of the Committee are asked to note information contained within this report and presentation and comment accordingly.

## Background

- 4 At its meeting in June 2019, the Committee agreed its work programme to include a presentation on enforcement activity by the Council's Consumer Protection Team. Information within this presentation will build upon the report and presentation on '*Consumer Protection – Enforcement Activity*' to the Committee's meeting in February 2019.
- 5 The presentation illustrated activity undertaken by the Service in partnership with a number of agencies in relation to activities such as door step crime, counterfeit goods, illicit tobacco and alcohol and fair trading.
- 6 The Consumer Protection team consists of five service teams, Business Compliance and Special Investigations, which makes up what are commonly known as the Trading Standards service and Licensing, which can be separated by enforcement and administration. An Intelligence and Information team also provides an additional functionality and assistance to enhance the service delivery.
- 7 Owen Cleugh, Consumer Protection Manager will attend the Committee's meeting to deliver the presentation that is attached in Appendix 2 provide Members with an update of activity undertaken by the Consumer Protection Team in particular focussing on the key priorities and demands on the service

## Main implications

### *Crime and Disorder*

- 8 Information with this report aims to contribute to objectives within the existing Safe Durham Partnership plan to reducing crime and disorder.

## Conclusion

- 9 The attached presentation provides an update and opportunity for Members to comment on enforcement activity undertaken by the Council's Consumer Protection Service.
- 10 Background papers
  - None

## Other useful documents

- Consumer Protection Enforcement Activity – Safer and Stronger Communities Overview & Scrutiny Committee, February 2019

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**Contact:** Jonathan Slee

Tel: 03000 268142

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## **Appendix 1: Implications**

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### **Legal Implications**

None.

### **Finance**

None.

### **Consultation**

None.

### **Equality and Diversity / Public Sector Equality Duty**

None.

### **Human Rights**

None.

### **Climate Change**

None.

### **Crime and Disorder**

Information with this report aims to contribute to objectives within the existing Safe Durham Partnership plan to reducing crime and disorder.

### **Staffing**

None.

### **Accommodation**

None.

### **Risk**

None.

### **Procurement**

None.

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# **Consumer Protection team – Enforcement and Intervention activities**

**Owen Cleugh  
Consumer Protection Manager**

# Trading Standards Priorities

Doorstep Crime

Counterfeit Goods

Underage Sales

Illicit Tobacco and Alcohol

Scams

General Fair Trading

*Altogether better*



# Doorstep crime



# Counterfeit Goods



# Under Age Sales

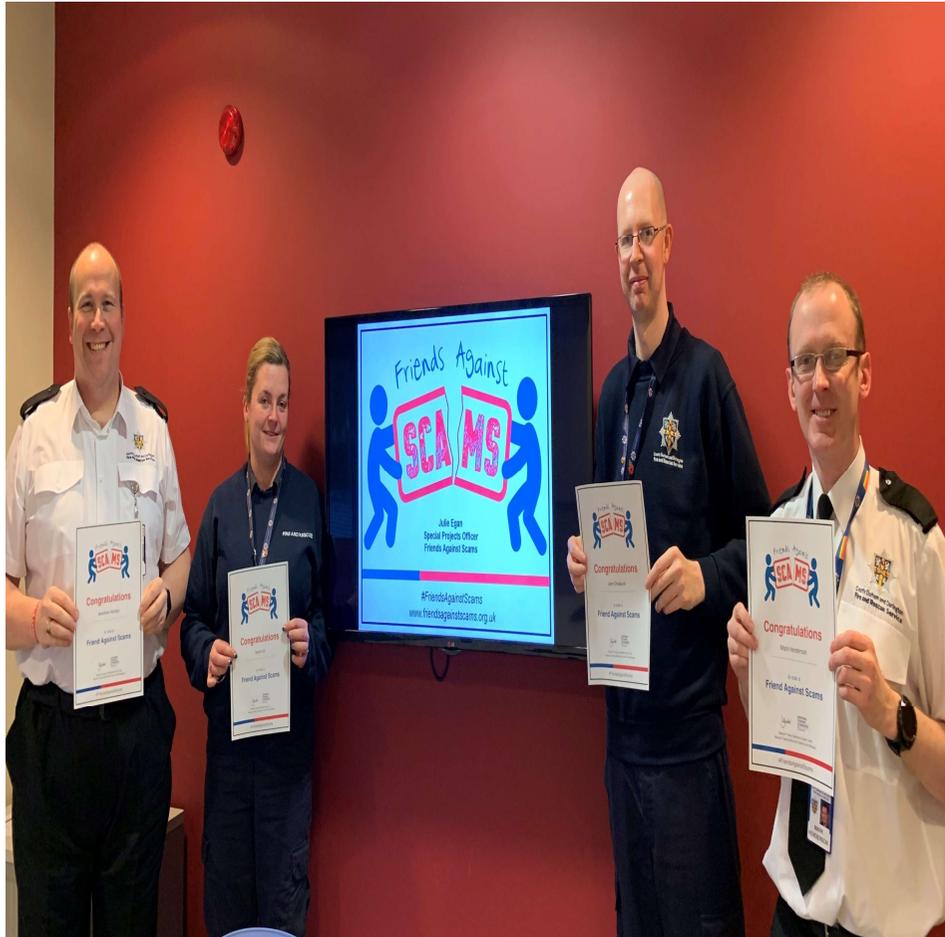


*Altogether better*

# Illicit Tobacco and Alcohol



# Scams



NATIONAL TRADING STANDARDS  
Scams Team

## YOUNG FRIENDS AGAINST SCAMS



Helping young people in schools and youth groups learn how to protect themselves and their families against scams and fraud.  
[www.FriendsAgainstScams.org.uk/contact](http://www.FriendsAgainstScams.org.uk/contact)

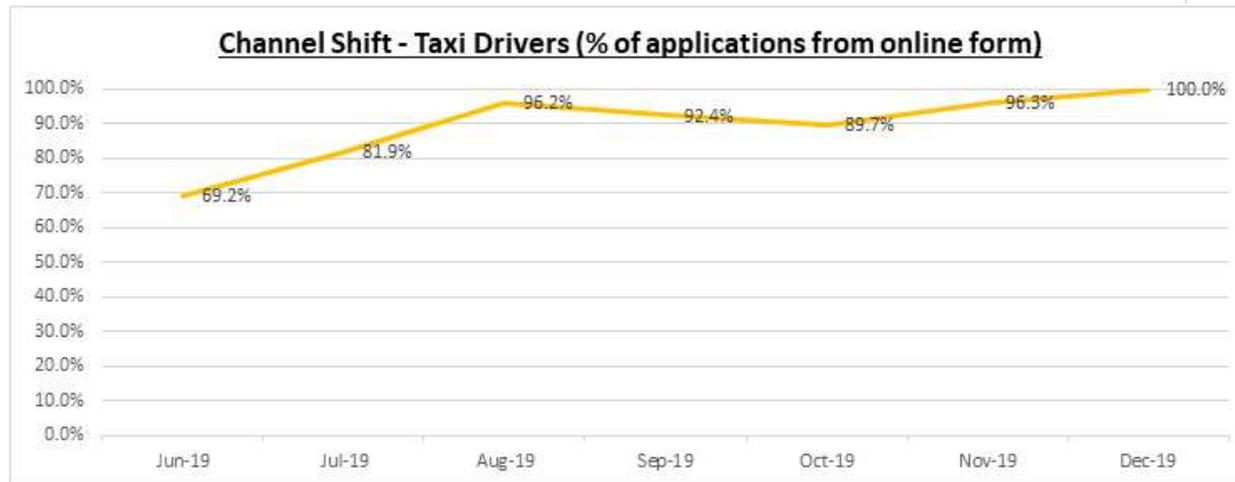
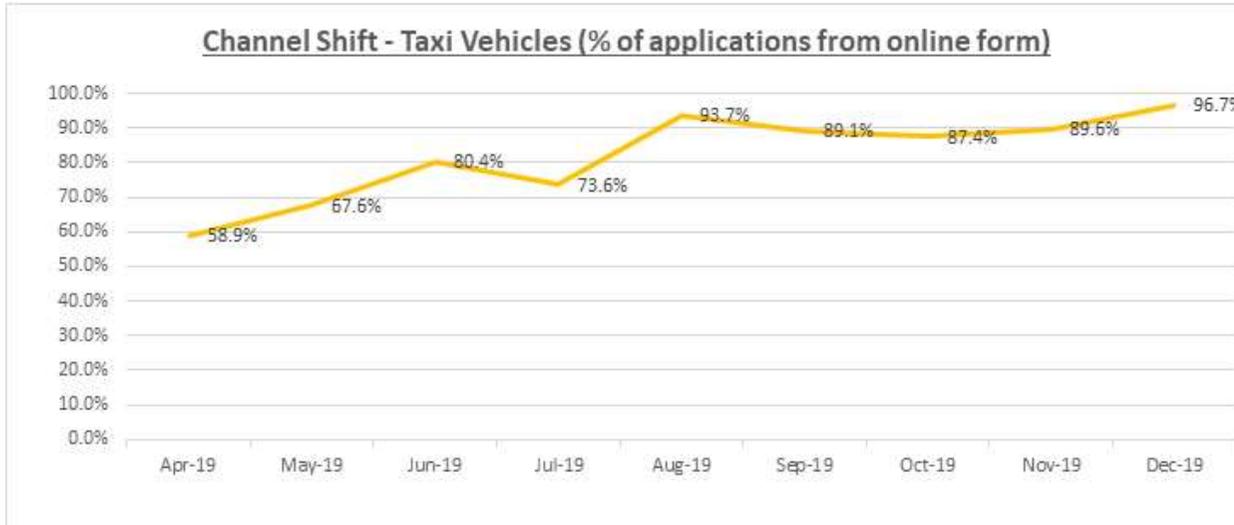
 @FriendsAgainst  @AgainstScams  Friends Against Scams  
[www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)



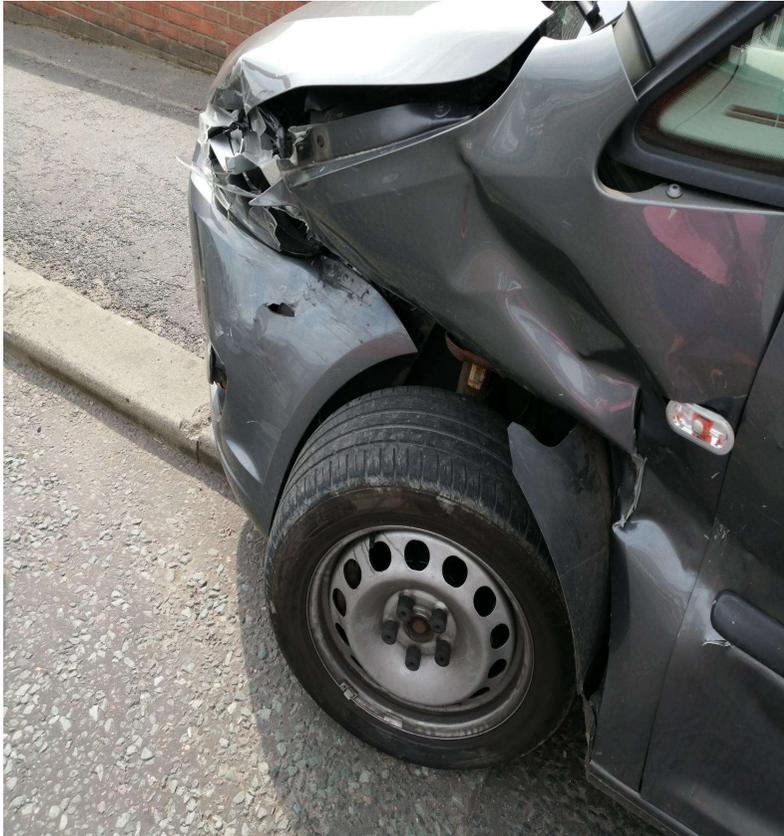
# General Fair Trading matters



# Licensing Administration



# Licensing Enforcement



*Altogether better*

# Risks and Challenges

- Recruitment and retention
- EU Exit
- Commercialisation
- Increased investigation and legal time
- Community Intelligence and support

# Public Protection Service

- Trading Standards
- Licensing
- Neighbourhood Interventions
- Community Safety

*Altogether better*



# Thank You and Questions

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**Safer and Stronger Communities  
Overview and Scrutiny Committee**

**17 February 2020**

**Police and Crime Panel**



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**Report of John Hewitt, Corporate Director of Resources**

**Electoral division(s) affected:**

Countywide

**Purpose of the Report**

- 1 To provide Members of the Safer and Stronger Communities Overview and Scrutiny Committee with progress of the Police and Crime Panel (PCP) for the Durham Constabulary Force area.

**Executive summary**

- 2 The report provides Members of the Committee with an update of agenda items presented to the Panel's meeting on 9 January 2020.

**Recommendation**

- 3 Members of the Committee are asked to note information contained within this report.

## **Background**

- 4 Prior to the commencement of the meeting, members of the Panel stood for a minute's silence as a mark of respect for the sad death of Ron Hogg, Police, Crime and Victims' Commissioner.
- 5 The Panel's agenda included the following items:
  - (a) Countering Terrorism
  - (b) Precept Consultation
  - (c) Quarterly Performance Report
  - (d) Commissioning Update and PCVC Decision records
  - (e) Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Inspection report
  - (f) National Association of Police, Fire and Crime Panels

## **Countering Terrorism**

- 6 The Panel considered a presentation on the approach taken nationally and also locally by Durham Constabulary to prevent counter terrorism. The presentation highlighted partnership work with organisations and communities at a local level, how the Office of the PCVC held the constabulary to account and related to priority areas within the Police, Crime and Victims' Plan.

## **Precept Consultation**

- 7 The Panel received a report from the Acting PCVC that informed Members that at the time of the Panel's meeting the level of government grant and precept capping proposals was unknown. Members were advised that formal consultation would be undertaken once this is known and the Panel are scheduled to consider the precept at its meeting on 6 February 2020.

## **Quarterly Performance Report**

- 8 The Panel considered a report on quarterly performance from the Acting PCVC. The report provided Members with performance information on key performance questions in relation to reoffending, rehabilitation and confidence. The Panel commented on measurements that reported Durham had dropped from quartile three to four for confidence in how the police and council were dealing with crime and anti-social behaviour in their area. The Panel were advised that a working group to look at

potential reasons for this area had been established and was led by Durham County Council.

### **Commissioning Update and PCVC Decision records**

- 9 The Panel received reports providing a summary of the Commissioning Board activity between July and December 2019. The Panel were advised that funding decisions for 2020/21 were currently on hold until the Board's meeting on 29<sup>th</sup> January when the government funding position is clarified.
- 10 In addition, the Panel considered a report detailing the PCVC's decision records that have been undertaken since the panel's previous meeting and a forward plan of decisions. A copy of the decision record is available from the Office of the PCVC's website.

### **HMICFRS Inspection Report – Joint Inspection of police custody**

- 11 The Panel noted a report on findings following an unannounced Joint Custody inspection of Durham Constabulary by HMI Prisons and HMICFRS.

### **National Association of Police, Fire and Crime Panels and Conference Feedback**

- 12 The Panel considered a report and agreed that they wish to become a member of the National Association of Police, Fire and Crime Panel.
- 13 Cllr Hovvels, Chair of the Police and Crime Panel and the Overview and Scrutiny Officer provided feedback from sessions that they had attended at the National Police, Fire and Crime Panel conference in November 2019.

### **Main implications**

#### *Crime and Disorder*

- 14 Information with this report aims to contribute to objectives within the existing Council Plan and Safe Durham Partnership plan to reducing crime and disorder.

### **Conclusion**

- 15 The attached provides the Committee with a summary of agenda items considered at the Panel's meeting on 9 January 2020.

### **Background papers**

- None

## Other useful documents

- None

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**Contact:** Jonathan Slee

Tel: 03000 268142

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## **Appendix 1: Implications**

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### **Legal Implications**

None.

### **Finance**

None.

### **Consultation**

The report includes information on the OPCVC's precept consultation.

### **Equality and Diversity / Public Sector Equality Duty**

None.

### **Human Rights**

None.

### **Climate Change**

None.

### **Crime and Disorder**

Information with this report aims to contribute to objectives within the existing Council Plan and Safe Durham Partnership plan to reducing crime and disorder.

### **Staffing**

None.

### **Accommodation**

None.

### **Risk**

None.

### **Procurement**

None.

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